



QUALITY MANAGEMENT POLICY STATEMENT

We, at **Economou International Shipping Agencies Ltd**, are committed to sustain and enhance the satisfaction level of our customers and all interested parties and to consistently exceed their expectations by:

- ✦ Perfecting through the documented quality management system and established measurable quality objectives
- ✦ Promoting continual improvement of our quality management process in the pursuit of service excellence for the company's customer and employees

The Quality Management System, supported by company's management commitment, ensures the continual delivery of:

- ✦ High Levels of expertise and competence;
- ✦ Integrity, Impartiality and ethical practices;
- ✦ Excellence of service to become a high end port agency.

We fully commit ourselves to ensure what we do is what meets the market requirements and that all operations are conducted in accordance with relevant national and international maritime regulations and industry best practices.

Our Vision

We will inspire our employees to be the best they can be; engaging in sustainable practices and anticipate the needs and wants of our customers, bringing **Economou International Shipping Agencies Ltd** into the 21st century through innovation and modern technologies.

Our Mission

To become the most reputable Ship Agency in Greece known for the quality, innovation and customer centric philosophy, providing smooth, fast, efficient and cost effective services with full administrative support, tailored customer services and attention to detail for each ship and each ship owner individually.

**MANAGING DIRECTOR
MARIOS M. ECONOMOU**